

FREUDENBERG MEDICAL, LLC, d/b/a INHEALTH TECHNOLOGIES®

Privacy Policy

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ABOUT THIS PRIVACY POLICY

Thank you for visiting the InHealth Technologies® website (“Website”), which is operated by Freudenberg Medical, LLC, InHealth Technologies® Division (InHealth Technologies®, “we” or “our”). This Privacy Statement explains the types of information FHP obtains about users of the Website and how the information is collected, used and disclosed by InHealth Technologies®. This Website is directed to users in the United States and, and this policy only applies to information collected through the Website. By submitting your personal information to us, you are accepting and consent to the practices described in this Privacy Statement.

Our business changes from time to time and our Privacy Policy will change also. Your continued use of our Website following the posting of any amendment to this Privacy Statement shall indicate your acceptance of the revised Privacy Policy.

If you have any questions about this Policy, including if you wish to send us a request to exercise any of your legal rights, please contact us at privacy@inhealth.com or call [800.477.5969](tel:800.477.5969).

- **Types of Personal Information We Collect and When**

Server log information. Our Website captures certain information automatically. This information may include your Internet protocol (IP) address, browser type and computer operating system, time and date you visit, the pages you access, and the address of the page that directed you to our Website. We use this data to understand patterns of Website activity and to improve the Website so it is more useful for you. This information is not linked in any way to your personal information.

Cookies. Our Website uses cookies, which record small amounts of data in your web browser. These serve various purposes, including making our site work properly and optimizing your experience. The cookies we use—and how to control them—are listed in our [Cookies Policy](#).

Personal information that you submit. We do not collect personal information from you unless you supply it voluntarily such as when you communicate with us by email, register on the Website, participate in Tell A Friend, submit a product review, enter a contest or sweepstakes or register for a newsletter. The types of personally identifiable information that may be requested include your name, mailing address, email address, date of birth, Social Security number or telephone number or other information relevant to a request for

information.

Aggregated or anonymized information. In some instances, we receive information that either combines the information of numerous consumers or is transformed in such a way that the information can no longer be linked to a particular consumer or their household.

- **Purposes for Which We Collect Information**

We request personal information when necessary to provide a service or to complete a transaction or otherwise run our business. Examples include subscribing to electronic newsletters, requesting product information, registering on the Website, entering a sweepstakes, contest or other promotion, responding to your questions or comments or completing online surveys or questionnaires.

- **How Do We Protect Personal Information?**

Although we cannot guarantee impenetrability of our servers, we have established physical, electronic, and procedural safeguards for the information we collect on this Website that are reasonable given the nature of the information and its sensitivity.

- **What Do We Do With the Personal Information We Collect?**

When you submit product reviews or other content that will be posted on the Website please remember it becomes public information, and you should exercise caution when deciding to disclose your personal information.

We will not sell, trade, or otherwise transfer to third parties your personally identifiable information unless we provide you with advance notice, except that we may share this data with our parent company, subsidiaries, affiliates, and vendors we retain to provide services necessary to our operations. Such third parties could include website hosting companies, public relations companies, advertising and marketing agencies, and mail delivery service companies. These parties are under obligations to use the information only in support of our business, not their own.

We also reserve the right to release personal information (i) when we are under legal compulsion to do so (e.g., we have received a subpoena) or we otherwise believe that the law requires us to do so; (ii) when we believe it is necessary to protect and/or enforce the rights, property interests, or safety of InHealth Technologies®, our users or others; or (iii) as we deem necessary to resolve disputes, troubleshoot problems, prevent fraud, and otherwise enforce the Privacy Statement and any applicable Terms of Use for our Website.

Additionally, in the event that InHealth Technologies® is merged with or becomes part of another organization, or in the event that InHealth Technologies® is sold or it sells all or

substantially all of its assets or is otherwise reorganized, the information you provide will be one of the transferred assets to the acquiring or reorganized entity. We may also transfer personal information to third parties where we are expressly authorized by applicable law to do so.

- **For California Residents**

Under the California Consumer Privacy Act (“CCPA”), you have certain rights with regard to information that could reasonably be used to identify you or your family. This Privacy Notice is provided so that you can understand at or before the point of collection what we are collecting and why.

Right to Access and Data Portability. You have the right to understand what information we have collected about you, where it came from, why we collected it, with whom we have shared it. You are also entitled to a copy of the information.

Right to Erasure. With regard to the right of erasure of your personal information, we will erase your personal information when requested except when, as provided by CCPA, it is necessary to:

- Complete a transaction for which the personal information was collected, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us.
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity.
- Debug to identify and repair errors that impair existing intended functionality.
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law.

- Comply with the California Electronic Communications Privacy Act pursuant to Chapter 3.6 (commencing with Section 1546) of Title 12 of Part 2 of the Penal Code.
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, if you have provided informed consent.
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us.
- Comply with a legal obligation.
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

These rights do not extend to anonymized or aggregated information that can no longer be connected to you personally.

Consistent with CCPA, we will respond within 45 days of a verifiable request to provide or erase your personal information, unless we notify you that up to another 45 days will be needed.

Our website is not directed at persons under the age of 13, and we do not knowingly store personal information of any kind relating to such persons. If you are the parent or guardian of a minor and believe that minor's personal information has been collected, please contact us so that we may delete it.

Right to Opt-Out of the Sale of Your Personal Information. InHealth Technologies® does not sell personal information and has not done so in the past twelve (12) months. In the event that InHealth Technologies® conducts activities that may constitute the sale of personal information under California law, it will provide the appropriate notice and an opportunity to opt out. To exercise your rights, please contact privacy@inhealth.com or call [800.477.5969](tel:800.477.5969).

- **How Can You Opt Out of Emails and Block or Restrict Cookies?**

Emails. You can opt out of receiving future promotional electronic mailings from us by following the unsubscribe procedures indicated in each electronic mailing, such as “unsubscribe” or “manage your preferences.”

Cookies. We use cookies to keep track of and enhance certain user activities on our Website such as saving your preferences and user-specific features. You may block or restrict cookies on your computer or purge them from your browser by adjusting your web browser preferences.

You should consult the operating instructions that apply to your browser for instructions on how to configure your browser setting to meet your preferences.

However, because cookies may allow you to take advantage of some features or functions of our Website, we recommend that you leave them turned on.

More information is contained in our [Cookies Policy](#).

- **How Can You Update Your Personal Information?**

Website Registration. If you have an account on this Website that requires a user identification and password, you can update the information you have provided to us in the account section of the Website. Please also review our Support page for ways to contact us so you can update your information.

- **What About Links to Other Websites?**

This statement applies only to this Website. This Website may contain links to third party websites. We are not responsible for the content or policies of such websites and recommend that you check the privacy statements posted on their websites.

How Do I Ask Questions and Provide Feedback Regarding Privacy?

We welcome your questions, comments and concerns about privacy. InHealth Technologies® is committed to the resolution of concerns about your privacy and our collection or use of your personal information. If you have any questions regarding this privacy statement or how we protect your personal data, please contact us at:

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